1:1 iPad FAQ

Grades 6-12 Take-Home

**Topic- iPad Costs and Protection Plan**
Where is the funding coming from for the iPads?
iPads will be paid for over the course of three years. The payment will come directly from the Technology Department budget with no additional increases.

How is the cost of the iPad going to affect my fees?
At this time, the only fees attributed to the iPad will be for Algebra 1, Algebra 2, and Geometry students pertaining to the purchase of iTextbooks for those courses (cost of $14.99 each- in lieu of textbook fees).

Are there any other costs associated with the iPad?
There will be an annual $30 insurance premium/ user fee that all 1:1 students will pay.

Can we choose to pay using an installment plan?
Parents may choose to use an installment plan, starting with a $5.00 down payment at the iPad Deployment Night. For accounting purposes, all payments must be completed by December 2012.

**Topic- Textbooks**
Is EACS going to replace textbooks with digital content?
We are currently in a period of transition from sole dependency on textbooks to a digital environment that allows access to a much greater range of educational materials and experiences. Certain printed textbooks will still be available during this transition period. *Over time, we will be adopting digital textbooks and resources to use on the iPad across all content areas.*

Will all books be available on the iPad?
All major textbook publishers are transitioning to digital textbooks.

What different types of textbooks exist for the iPad?
There are e-textbooks (textbooks converted to be read digitally) and iTextbooks (textbooks that have interactive videos, content and widgets).

**Topic- iPad Roll-Out**
When will students be issued an iPad?
EACS middle school and high school students will receive an iPad at the iPad Deployment Night in their attendance area (schedule available on website).

May my child use their own personal iPad?
No, due to the unique nature of the iPad, as well as programming and management issues, it is not currently possible for EACS to allow individually owned personal iPads. This option may be explored in the future.
May students take the iPad home?
Yes, students should take their iPads home not only for school work but also to charge their iPad.

Have we studied other school systems that have implemented this long term? Have we asked the hard questions such as," What would you do differently? What has been a nightmare for you in this process?"
Yes, we have visited several school districts that are currently participating in a 1:1 initiative. The devices of these initiatives ranged from iPads, iPods, MacAirs, MacBooks, Lenovo Tablets, and Windows laptops. We have also had several phone conversations with technology directors across the country on the trials and tribulations of their 1:1 initiatives.

What if we cannot attend the iPad Deployment Night? We have scheduled a make-up day on Saturday, August 18th at Park Hill from 9:00-11:00 A.M.

What if a student cannot attend the iPad Deployment Night? We prefer that both student and parent attend the iPad deployment night, but we understand that students have certain obligations and may not be able to attend. Parents may pick up the iPad during the iPad Deployment Night. Students will get the information during the First 14 Days of the Blended Learning Initiative. A student cannot pick up the iPad without a parent/guardian present at the iPad Deployment Night.

Will students keep the devices during breaks?
Students will be able to keep the device throughout the entire school year. Devices will be collected prior to Summer Break.

Where can I learn more about the iPad?
You can learn about the iPad directly from Apple - visit http://www.apple.com/ipad. You can also check periodically on our Technology Page on My Big Campus for updated tutorials.

My student is a senior. Can he purchase the device at the end of the year?
No. The devices are leased and will not belong to us for three years.

What happens when new iPad models come onto the market?
The current cycle for the iPads is three years, at that time we will look at all new options available at that time.

**Topic- Digital Citizenship**

What is the digital citizenship course that my child will be working on?
The EACS digital citizenship course will be introduced during the First 14 Days of the Blended Learning roll-out. The topics covered will range from iPad basics to Internet safety. Any questions on completion of this requirement can be directed to our Technology Integration Specialist or by visiting www.commonsense.org.
**Topic: iPad in the Classroom (Management/Accountability)**

**Does my student have to use an iPad?**
Educational resources and content will be delivered via the iPad. This makes the iPad a necessity for your child’s education. The 1:1 program also brings individual learning to your student and provides your student the ability to “connect” with his/her peers, his/her teachers, and the world!

**I am undecided about whether I want my student to bring the device home. What are the benefits of bringing the device home?**
The iPad is a personal device and allows students to store notes, handouts, books, instructional videos and a large variety of other applications that are designed to help students with mastery. The use of the device outside of school gives students access to all of their materials 24x7.

If a parent does choose to not have their child take the iPad home, students will be required to check the iPad in and out daily at their school library (security and to be charged).

**Do we have to have Internet access at home?**
No. Students will be able complete homework assignments at home and turn in their work when they return to school the next day.

However, while not required, at home internet will assist students in conducting research and collaborating with teachers and classmates outside of the classroom.

**Is EACS providing an internet carrier for home use?**
No, but in certain attendance areas Comcast Essentials is available to EACS free or reduced lunch students for $9.95 a month.

**If I already have an Internet provider at home, will my student be able to use our service with the school’s device?**
Yes. We will assist your student in setting up their device to switch from the school’s Internet access to your Internet provider.

**How do we access our personal internet via the iPad at home?**
When you click on the Lightspeed App, the iPad will automatically search for available wireless networks. Your network should appear. You will need to type in the network password or WEP key for your router into the prompt.

**Will my child use the iPad in every course?**
The iPad will be the student’s tool to use at school. We expect that how it is used will vary based on subject area. Each of our teachers is setting up an online classroom that will allow them to post class notes, assignments, etc. The expectation is that the iPad will be utilized across all disciplines.
What if a student forgets to bring the iPad to school?
If students fail to bring their device to school, they are responsible for completing course work as though they had their device with them.

I am concerned my iPad battery will not last for the entire school day. What should I do?
One of the main reasons we chose the iPad is that unlike laptop batteries, when fully charged, the iPad can run for up to 10 hours. As stated in the technology handbook, it is the student’s responsibility to make sure the device is fully charged when coming to school. Normally it takes two to three hours for the device to go from 0% to 100% charged. The approximate cost of electrical bills to charge an iPad over the course of a school year is $1.45.

What about the use of Flash on the iPad?
Students may use Rover to access sites that utilize Flash. Rover is a filtered browser, making EACS CIPA (Child Internet Protection Act) compliant.

**Topic- Device Management**
**How will you manage the devices?**
We will be utilizing a mobile device management suite called Filewave. It allows us to register each student’s device to our server, where we can control the settings of the device, apply rules, remotely lock/wipe and send out over the air software updates. We are setting age restrictions on the types of Apps and music that can be placed on the device.

Will my child’s Internet traffic be filtered?
While on school premises all student internet traffic is logged and filtered through our local proxy server. When off of school property, student internet traffic will also be filtered through mandatory use of Rover or Lightspeed Browsers, which are both CIPA complaint.

Facebook, Twitter, and MySpace are examples of sites blocked by the above filters.

Is there a remote find or “kill” device on the iPad if it is lost or stolen?
 iPads can be located within the school via the wireless network. Remote wipe or “kill” can be achieved in certain circumstances and EACS is currently evaluating options for a more complete solution of remotely finding and wiping lost or stolen iPads.

My child participates in an after-school club, activity, or sport. Who is responsible for the safe-keeping of the iPad?
We highly recommend that students leave their iPad in their **locked** school-assigned locker when participating in home or away after-school events.
Will each building have its own tech support facility on site?
Technology coaches will be assigned to each high school to assist with iPad integration. In addition, tech support will come from technology department technicians, CRT’s, media specialists and media paraprofessionals.

**Topic- iTunes Store**

**Is a personal iTunes account required?**
In order to download certain apps and for all iTextbooks it is mandatory to have a personal iTunes account. This also allows your child to take ownership in the use of the iPad by being able to download apps, music, etc. that are of interest to them within EACS guidelines. It is required that parents with students under the age of 13 to create the iTunes account due to federal regulations.

**How do I sign up for an iTunes account and what if I already have an iTunes account?**
You can sign up for an iTunes account when you configure your iPad. When you access the App Store the first time it will prompt you to verify payment information. It is recommended that you input your address and phone number but DO NOT associate a credit or debit card with the account. Simply leave that selection at "none.

**Is a credit card required to download and install software?**
No credit card is required; students will set up a free Apple ID which gives them the ability to download apps. The school can purchase apps for students using a voucher system. Students or parents can buy iTunes gift cards and load money on a student’s account if they so choose. This does not require a credit card.

**Can I load apps on my child’s device?**
We are allowing parents to purchase apps for their child above and beyond what is offered by the school. You can do this by loading their iTunes account with a gift card.

**Can a student install other apps or music?**
Students are permitted to use the device for personal use within certain guidelines. Refer to the EACS Technology Handbook for more information.

**Are there discounts available on app purchases?**
The school will purchase a core set of apps and selected apps for various departments/classes in bulk and distribute those apps to students. Throughout the year additional apps will be loaded on their iPads.