East Allen County Schools
Transportation Survey

WOODLAN AREA ONLY

Final Report
January 28, 2013
Transportation Survey Goals

Woodlan Area Respondents

- To determine patrons preferences related to start and end times of schools
- To assess our parents opinions in matters related to safety and customer service
- To gather area specific information
Woodlan Area Survey Statistics

• Direct emails with survey link were sent to the parents of EACS students
• School newsletters published survey instructions
• Media coverage to inform general public of survey
• Survey was open for 30 days
• 82 surveys returned indicating children currently attending a Woodlan area school
Woodlan Area: Makeup of Respondents To Survey

EACS Employee, 1, 1%
EACS Employee and Parent, 3, 4%
EACS Resident, 1, 1%
EACS Parent/Guardian of student(s) who attend an East Allen school, 77, 94%

82 responses to this question

- EACS Employee
- EACS Resident
- EACS Parent/Guardian of student(s) who attend an East Allen school
- EACS Employee and Parent
Woodlan Area: What is your preference for STARTING times for ELEMENTARY students (grades K-6)?

- Does not matter: 24 responses (29%)
- 8:00:00 AM: 34 responses (42%)
- 8:30:00 AM: 17 responses (21%)
- 8:15:00 AM: 1 response (1%)
- 9:00:00 AM: 3 responses (4%)

82 responses to this question
Woodlan Area: What is your preference for ENDING times for ELEMENTARY students (grades K-6)?

80 responses to this question

- Does not matter, 25, 31%
- 2:40:00 PM, 28, 35%
- 3:00:00 PM, 17, 21%
- 3:10:00 PM, 5, 6%
- 3:40:00 PM, 2, 3%
- Don't know, 3, 4%
Woodlan Area: What is your preference for STARTING times for SECONDARY students (grades 7-12)?

<table>
<thead>
<tr>
<th>Time</th>
<th>Responses</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:30:00 AM</td>
<td>10</td>
<td>12%</td>
</tr>
<tr>
<td>7:45:00 AM</td>
<td>1</td>
<td>1%</td>
</tr>
<tr>
<td>8:00:00 AM</td>
<td>47</td>
<td>58%</td>
</tr>
<tr>
<td>8:30:00 AM</td>
<td>12</td>
<td>15%</td>
</tr>
<tr>
<td>9:00:00 AM</td>
<td>2</td>
<td>3%</td>
</tr>
<tr>
<td>Does not matter</td>
<td>8</td>
<td>10%</td>
</tr>
<tr>
<td>Don't know</td>
<td>1</td>
<td>1%</td>
</tr>
</tbody>
</table>

81 responses to this question
Woodlan Area: What is your preference for ENDING times for SECONDARY students (grades 7-12)?

80 responses to this question

- 3:40:00 PM, 5, 6%
- 3:10:00 PM, 30, 38%
- 2:40:00 PM, 23, 29%
- 2:10:00 PM, 5, 6%
- Does not matter, 14, 17%
- Don't know, 1, 1%
- 3:00:00 PM, 2, 3%
Woodlan Area: Which statement best describes your belief? Elementary (K-6) versus Secondary (7-12) start and end times

81 responses to this question

- All grades start and end their school day at the same time, 24, 30%
- Does not matter, 10, 12%
- Don’t know, 4, 5%
- Elementary (K-6) start after and end before secondary (7-12), 3, 4%
- The elementary grades (K-6) start and end their school day before the secondary grades (7-12), 13, 16%
- The secondary grades (7-12) start and end their school day before the elementary grades (K-6), 27, 33%
Woodlan Area: Which statement best describes your belief?
Primary (K-2 or K-3) versus Intermediate (3-5 or 4-6) start and end times

- Grades K-5 or K-6 (primary and intermediate) start and end their school day at the same time, 42, 52%
- Grades 3-5 or 4-6 (intermediate) start and end their school day before grades K-2 or K-3 (primary), 11, 14%
- Grades K-2 or K-3 (primary) start and end their school day before grades 3-5 or 4-6 (intermediate), 5, 6%
- Does not matter, 17, 21%
- Don't know, 3, 4%
- Other, 2, 3%

80 responses to this question
Woodlan Area: What grade levels are appropriate to ride on the same bus at the same time?

160 responses to this question, people may select more than one response

- K-3, 18, 11%
- K-5, 37, 23%
- K-12, 19, 12%
- 4-6, 14, 9%
- 4-8, 14, 9%
- 4-12, 3, 2%
- 7-8, 3, 2%
- 7-12, 31, 19%
- Does Not Matter, 7, 4%
- Don't Know, 0, 0%
Woodlan Area: If you have or have had children attending two different schools, which do you prefer?

- Does Not Matter, 1, 2%
- Other, 2, 3%
- Ride separate buses being picked up at different times, 16, 25%
- Ride separate buses being picked up about the same time, 7, 11%
- Ride the same bus at the same time, 37, 59%

63 responses to this question
Woodlan Area: Is it acceptable for my child to transfer buses to get to and from school?

- Agree, 21, 31%
- Disagree, 16, 24%
- Neither agree nor disagree, 15, 22%
- Strongly agree, 4, 6%
- Strongly disagree, 11, 17%

67 responses to this question
Woodlan Area: How do your children get to school?

- Bus rider, 37, 46%
- Bus rider and car rider, 20, 25%
- Carpool, 3, 4%
- Driven by parent/adult/student, 20, 25%

80 responses to this question
Woodlan Area: How do your children get FROM school?

80 responses to this question

- Bus rider: 46, 57%
- Bus rider and car rider: 20, 25%
- Carpool: 2, 3%
- Driven by parent/adult/student: 12, 15%
Woodlan Area: If you do not use the bus service, what are the reasons?

- Before or after school activities, 11, 17%
- Bus Behavior, 7, 11%
- Bus safety concerns, 4, 6%
- Ride too long, 21, 33%
- Personal preference, 6, 9%
- AM pickup time does not fit schedule, 9, 14%
- PM drop off time does not fit schedule, 2, 3%
- Not eligible to ride, 3, 5%
- Other, 1, 2%

64 responses to this question, people may select more than one response
Perceptions of Bus Arrival Times

• If the bus comes within a 1 to 5 minute window, 2 to 3 times a week....
  – 70% of respondents call this “On Time”
  – 30% of respondents call this “Late” or “Unpredictable”

• If the bus comes within a 6 to 10 minute window, 2 to 3 times a week....
  – 31% of respondents call this “On Time”
  – 69% of respondents call this “Late” or “Unpredictable”

• If the bus comes later than a 10 minute window, 2 to 3 times a week....
  – 23% of respondents call this “On Time”
  – 77% of respondents call this “Late” or “Unpredictable”

Note: Percentages are based on all responses
Perceptions of Bus Arrival Times

• If the bus comes within a 1 to 5 minute window, 4 to 5 times a week…..
  – 88 % of respondents call this “On Time”
  – 12 % of respondents call this “Late” or “Unpredictable”

• If the bus comes within a 6 to 10 minute window, 4 to 5 times a week…..
  – 38 % of respondents call this “On Time”
  – 62 % of respondents call this “Late” or “Unpredictable”

• If the bus comes later than a 10 minute window, 4 to 5 times a week…..
  – 23 % of respondents call this “On Time”
  – 77 % of respondents call this “Late” or “Unpredictable”

Note: Percentages are based on all responses
Woodlan Area: Do You Consider Your Child’s Bus Arrival to Be On Time?

67 responses to this question

On Time, 61, 91%

Late, 1, 2%

Unpredictable, 5, 7%
Woodlan Area: Was the letter you received before the start of the school year with bus information accurate?

66 responses to this question

- **Agree**: 36, 55%
- **Strongly agree**: 14, 21%
- **Neither agree nor disagree**: 6, 9%
- **Disagree**: 8, 12%
- **Strongly disagree**: 2, 3%
Woodlan Area: My student's bus drivers are safe.

- Agree, 33, 49%
- Disagree, 3, 5%
- Neither agree nor disagree, 11, 16%
- Strongly agree, 19, 28%
- Strongly disagree, 1, 2%

67 responses to this question
Woodlan Area: My student's bus drivers are courteous.

67 responses to this question

- Agree, 31, 46%
- Strongly agree, 18, 27%
- Neither agree nor disagree, 14, 21%
- Disagree, 3, 4%
- Strongly disagree, 1, 2%
Woodlan Area: I feel my child is safe on the bus.

67 responses to this question

- Agree, 33, 49%
- Disagree, 3, 5%
- Neither agree nor disagree, 11, 16%
- Strongly agree, 19, 28%
- Strongly disagree, 1, 2%
Woodlan Area: The transportation staff enforces disciplinary rules appropriately

- Agree, 22, 33%
- Disagree, 15, 23%
- Neither agree nor disagree, 19, 29%
- Strongly agree, 7, 11%
- Strongly disagree, 3, 4%

66 responses to this question
Woodlan Area: When I contact the transportation office, I receive accurate information.

66 responses to this question

- Agree, 24, 36%
- Disagree, 7, 11%
- Neither agree nor disagree, 25, 38%
- Strongly agree, 8, 12%
- Strongly disagree, 2, 3%
Woodlan Area: Overall, I am satisfied with my student's school bus transportation.

67 responses to this question

- Agree: 36, 54%
- Disagree: 13, 19%
- Neither agree nor disagree: 8, 12%
- Strongly agree: 9, 13%
- Strongly disagree: 1, 2%