East Allen County Schools Transportation Survey

HIGHLAND TERRACE and MEADOWBROOK SCHOOLS ONLY

Final Report
January 28, 2013
Transportation Survey Goals

H.Terrace and M.Brook
Respondents

• To determine patrons preferences related to start and end times of schools
• To assess our parents opinions in matters related to safety and customer service
• To gather area specific information
H.Terrace and M.Brook Survey Statistics

- Direct emails with survey link were sent to the parents of EACS students
- School newsletters published survey instructions
- Media coverage to inform general public of survey
- Survey was open for 30 days
- 191 surveys returned indicating children currently attending a H.Terrace and M.Brook Area school
H.Terrace and M.Brook: Makeup of Respondents To Survey

191 responses to this question

- EACS Parent/Guardian of student(s) who attend an East Allen school, 190, 99%
- Other, 1, 1%

Legend:
- EACS Parent/Guardian of student(s) who attend an East Allen school
- Other
H. Terrace and M. Brook: What is your preference for STARTING times for ELEMENTARY students (grades K-6)?

191 responses to this question

- 8:00:00 AM, 69, 36%
- 8:30:00 AM, 60, 31%
- 9:00:00 AM, 37, 19%
- 7:30:00 AM, 5, 3%
- Does not matter, 19, 10%
- Don't know, 1, 1%
H.Terrace and M.Brook: What is your preference for ENDING times for ELEMENTARY students (grades K-6)?

193 responses to this question

- Does not matter, 23, 12%
- Don't know, 2, 1%
- 2:10:00 PM, 7, 3%
- 2:40:00 PM, 54, 28%
- 3:10:00 PM, 67, 35%
- 3:40:00 PM, 40, 21%

Legend:
- Blue: Does not matter
- Red: Don't know
- Green: 2:10:00 PM
- Purple: 2:40:00 PM
- Teal: 3:10:00 PM
- Orange: 3:40:00 PM
H.Terrace and M.Brook: What is your preference for STARTING times for SECONDARY students (grades 7-12)?

192 responses to this question

- 7:30:00 AM, 43, 22%
- 8:00:00 AM, 74, 39%
- 8:30:00 AM, 18, 9%
- 9:00:00 AM, 14, 7%
- Doesn't matter, 32, 17%
- Don't know, 11, 6%

Legend:
- Blue: Does not matter
- Red: Don't know
- Green: 7:30:00 AM
- Purple: 8:00:00 AM
- Cyan: 8:30:00 AM
- Orange: 9:00:00 AM
- Gray: (blank)
H. Terrace and M. Brook: What is your preference for ENDING times for SECONDARY students (grades 7-12)?

190 responses to this question

- Does not matter, 35, 18%
- Don't know, 10, 5%
- 2:10:00 PM, 19, 10%
- 2:40:00 PM, 44, 23%
- 3:10:00 PM, 62, 33%
- 3:40:00 PM, 20, 11%
H. Terrace and M. Brook: Which statement best describes your belief?
Elementary (K-6) versus Secondary (7-12) start and end times

189 responses to this question

- **All grades start and end their school day at the same time, 60, 32%**
- **The elementary grades (K-6) start and end their school day before the secondary grades (7-12), 29, 15%**
- **The secondary grades (7-12) start and end their school day before the elementary grades (K-6), 70, 37%**
- **Does not matter, 20, 11%**
- **Don't know, 7, 4%**
- **Other, 1, 0%**
H. Terrace and M. Brook: Which statement best describes your belief?

Primary (K-2 or K-3) versus Intermediate (3-5 or 4-6) start and end times

- Grades K-2 or K-3 (primary) start and end their school day before grades 3-5 or 4-6 (intermediate), 21, 11%
- Grades 3-5 or 4-6 (intermediate) start and end their school day before grades K-2 or K-3 (primary), 15, 8%
- Grades K-5 or K-6 (primary and intermediate) start and end their school day at the same time, 104, 55%
- Other, 5, 3%
- Does not matter, 28, 15%
- Don’t know, 15, 8%

188 responses to this question
H. Terrace and M. Brook: What grade levels are appropriate to ride on the same bus at the same time?

<table>
<thead>
<tr>
<th>Grade Levels</th>
<th>Responses</th>
<th>Percentage</th>
</tr>
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<tbody>
<tr>
<td>K-3</td>
<td>67</td>
<td>17%</td>
</tr>
<tr>
<td>K-5</td>
<td>108</td>
<td>27%</td>
</tr>
<tr>
<td>K-12</td>
<td>19</td>
<td>5%</td>
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<tr>
<td>4-6</td>
<td>40</td>
<td>10%</td>
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<tr>
<td>4-8</td>
<td>22</td>
<td>6%</td>
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<tr>
<td>4-12</td>
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<td>1%</td>
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<tr>
<td>7-8</td>
<td>24</td>
<td>6%</td>
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<tr>
<td>7-12</td>
<td>42</td>
<td>11%</td>
</tr>
<tr>
<td>9-12</td>
<td>53</td>
<td>13%</td>
</tr>
<tr>
<td>Does Not Matter</td>
<td>9</td>
<td>2%</td>
</tr>
<tr>
<td>Don't Know</td>
<td>6</td>
<td>2%</td>
</tr>
</tbody>
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395 responses to this question, people may select more than one response.
H. Terrace and M. Brook: If you have or have had children attending two different schools, which do you prefer?

162 responses to this question

- Ride the same bus at the same time, 105, 65%
- Other, 6, 4%
- Ride separate buses being picked up at different times, 18, 11%
- Ride separate buses being picked up about the same time, 33, 20%
H.Terrace and M.Brook: Is it acceptable for my child to transfer buses to get to and from school?

151 responses to this question

- Agree, 36, 24%
- Disagree, 42, 28%
- Neither agree nor disagree, 28, 18%
- Strongly agree, 10, 7%
- Strongly disagree, 35, 23%

Diagram showing the distribution of responses.
H. Terrace and M. Brook: How do your children get TO school?

191 responses to this question

- **Bus rider:** 102, 53%
- **Bus rider and car rider:** 49, 26%
- **Driven by parent/adult/student:** 29, 15%
- **Walks or bikes, car rider:** 9, 5%
- **Carpool:** 2, 1%
H.Terrace and M.Brook: How do your children get FROM school?

- **Bus rider**: 98 responses (52%)
- **Bus rider and car rider**: 41 responses (21%)
- **Bus rider, Walks or bikes**: 3 responses (1%)
- **Carpool**: 5 responses (3%)
- **Driven by parent/adult/student**: 43 responses (23%)

190 responses to this question
H.Terrace and M.Brook: If you do not use the bus service, what are the reasons?

132 responses to this question, people may select more than one response

- Ride too long, 28, 21%
- Personal preference, 22, 17%
- Bus safety concerns, 11, 8%
- Before or after school activities, 11, 8%
- AM pickup time does not fit schedule, 15, 11%
- PM drop off time does not fit schedule, 15, 11%
- Not eligible to ride, 9, 7%
- Bus arrival time inconsistent, 2, 2%
- Other, 2, 2%
Perceptions of Bus Arrival Times

• If the bus comes within a 1 to 5 minute window, 2 to 3 times a week…..
  – 70 % of respondents call this “On Time”
  – 30 % of respondents call this “Late” or “Unpredictable”

• If the bus comes within a 6 to 10 minute window, 2 to 3 times a week…..
  – 31 % of respondents call this “On Time”
  – 69 % of respondents call this “Late” or “Unpredictable”

• If the bus comes later than a 10 minute window, 2 to 3 times a week…..
  – 23 % of respondents call this “On Time”
  – 77 % of respondents call this “Late” or “Unpredictable”

Note: Percentages are based on all responses
Perceptions of Bus Arrival Times

- If the bus comes within a 1 to 5 minute window, 4 to 5 times a week....
  - 88% of respondents call this “On Time”
  - 12% of respondents call this “Late” or “Unpredictable”

- If the bus comes within a 6 to 10 minute window, 4 to 5 times a week....
  - 38% of respondents call this “On Time”
  - 62% of respondents call this “Late” or “Unpredictable”

- If the bus comes later than a 10 minute window, 4 to 5 times a week....
  - 23% of respondents call this “On Time”
  - 77% of respondents call this “Late” or “Unpredictable”

Note: Percentages are based on all responses
H.Terrace and M.Brook: Do You Consider Your Child’s Bus Arrival to Be On Time?

153 responses to this question

- On Time, 121, 79%
- Late, 7, 5%
- Unpredictable, 25, 16%
- (blank)
H. Terrace and M. Brook: Was the letter you received before the start of the school year with bus information accurate?

154 responses to this question

- Agree, 68, 44%
- Disagree, 30, 19%
- Neither agree nor disagree, 12, 8%
- Strongly agree, 28, 18%
- Strongly disagree, 9, 6%
- Did not receive one, 7, 5%
H.Terrace and M.Brook: My student's bus drivers are safe.

151 responses to this question

- **Agree**, 92, 61%
- **Neither agree nor disagree**, 31, 20%
- **Strongly agree**, 15, 10%
- **Strongly disagree**, 6, 4%
- **Disagree**, 7, 5%
H.Terrace and M.Brook: My student's bus drivers are courteous.

151 responses to this question

- Agree, 68, 45%
- Neither agree nor disagree, 41, 27%
- Strongly agree, 23, 15%
- Disagree, 16, 11%
- Strongly disagree, 3, 2%

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H. Terrace and M. Brook: I feel my child is safe on the bus.

151 responses to this question
H. Terrace and M. Brook: The transportation staff enforces disciplinary rules appropriately

152 responses to this question

- Agree, 60, 40%
- Disagree, 23, 15%
- Neither agree nor disagree, 49, 32%
- Strongly agree, 14, 9%
- Strongly disagree, 6, 4%
H. Terrace and M. Brook: When I contact the transportation office, I receive accurate information.

- Agree, 63, 42%
- Disagree, 11, 7%
- Neither agree nor disagree, 52, 34%
- Strongly agree, 13, 9%
- Strongly disagree, 12, 8%

151 responses to this question
H. Terrace and M. Brook: Overall, I am satisfied with my student's school bus transportation.

150 responses to this question

- Agree, 87, 58%
- Disagree, 22, 15%
- Neither agree nor disagree, 20, 13%
- Strongly agree, 11, 7%
- Strongly disagree, 10, 7%
- (blank)