East Allen County Schools Transportation Survey

HERITAGE AREA ONLY

Final Report
January 28, 2013
Transportation Survey Goals

HERITAGE Area Respondents

• To determine patrons preferences related to start and end times of schools
• To assess our parents opinions in matters related to safety and customer service
• To gather area specific information
HERITAGE Area Survey Statistics

• Direct emails with survey link were sent to the parents of EACS students
• School newsletters published survey instructions
• Media coverage to inform general public of survey
• Survey was open for 30 days
• 130 surveys returned indicating children currently attending a Heritage area school
Heritage Area: Makeup of Respondents To Survey

130 responses to this question

- EACS Resident: 1, 1%
- EACS Parent/Guardian of student(s) who attend an East Allen school: 127, 97%
- EACS Employee and Parent: 1, 1%
- Other: 1, 1%

Legend:
- EACS Resident
- EACS Parent/Guardian of student(s) who attend an East Allen school
- EACS Employee and Parent
- Other
Heritage Area: What is your preference for STARTING times for ELEMENTARY students (grades K-6)?

130 responses to this question

- Does not matter, 39, 30%
- 8:00:00 AM, 49, 38%
- 8:30:00 AM, 24, 18%
- 9:00:00 AM, 6, 4%
- 8:10:00 AM, 1, 1%
- Other, 1, 1%
- 7:30:00 AM, 5, 4%
- 7:45:00 AM, 1, 1%
- N/A, 1, 1%
- Other, 1, 1%

Does not matter
Don't know
N/A
8:00:00 AM
8:30:00 AM
9:00:00 AM
8:10:00 AM
7:30:00 AM
8:15:00 AM
Other
Heritage Area: What is your preference for ENDING times for ELEMENTARY students (grades K-6)?

129 responses to this question

- **Does not matter**: 44 responses (34%)
- **2:40:00 PM**: 39 responses (30%)
- **3:10:00 PM**: 27 responses (21%)
- **3:40:00 PM**: 10 responses (8%)
- **Don't know**: 3 responses (2%)
- **N/A**: 1 response (1%)
- **Other**: 1 response (1%)

Graph shows the distribution of responses.
Heritage Area: What is your preference for STARTING times for SECONDARY students (grades 7-12)?

130 responses to this question

- Does not matter, 17, 13%
- Don't know, 2, 2%
- 7:30:00 AM, 22, 17%
- 7:45:00 AM, 3, 2%
- 8:00:00 AM, 59, 45%
- 8:30:00 AM, 18, 14%
- 9:00:00 AM, 9, 7%
Heritage Area: What is your preference for ENDING times for SECONDARY students (grades 7-12)?

129 responses to this question

- 3:00:00 PM, 2, 2%
- 2:55:00 PM, 1, 1%
- 3:10:00 PM, 43, 33%
- 2:40:00 PM, 34, 26%
- 3:40:00 PM, 18, 14%
- 2:10:00 PM, 6, 5%
- 2:30:00 PM, 1, 1%
- Does not matter, 22, 17%
- Don't know, 2, 1%
Heritage Area: Which statement best describes your belief?
Elementary (K-6) versus Secondary (7-12) start and end times

128 responses to this question

- All grades start and end their school day at the same time, 52, 41%
- The elementary grades (K-6) start and end their school day before the secondary grades (7-12), 17, 13%
- The secondary grades (7-12) start and end their school day before the elementary grades (K-6), 36, 28%
- Does not matter, 11, 9%
- Don’t know, 5, 4%
- (blank)
Heritage Area: What grade levels are appropriate to ride on the same bus at the same time?

- K-3, 28, 11%
- K-5, 46, 18%
- K-12, 33, 13%
- 4-6, 25, 9%
- 4-8, 13, 5%
- 4-12, 6, 2%
- 7-8, 18, 7%
- 7-12, 41, 16%
- 9-12, 33, 13%
- Does Not Matter, 14, 5%
- Don't Know, 2, 1%

259 responses to this question, people may select more than one response
Heritage Area: If you have or have had children attending two different schools, which do you prefer?

106 responses to this question

- Ride the same bus at the same time, 65, 61%
- Ride separate buses being picked up at different times, 14, 13%
- Ride separate buses being picked up about the same time, 25, 24%
- Other, 2, 2%

(blank)
Heritage Area: Is it acceptable for my child to transfer buses to get to and from school?

107 responses to this question

- Agree, 40, 37%
- Disagree, 20, 19%
- Neither agree nor disagree, 20, 19%
- Strongly agree, 14, 13%
- Strongly disagree, 13, 12%
Heritage Area: How do your children get TO school?

130 responses to this question

- Bus rider, 76, 58%
- Bus rider and car rider, 28, 22%
- Carpool, 1, 1%
- Driven by parent/adult/student, 25, 19%
Heritage Area: How do your children get FROM school?

- Bus rider, 74, 57%
- Bus rider and car rider, 29, 22%
- Driven by parent/adult/student, 25, 19%
- Carpool, 1, 1%
- Activity bus, 1, 1%

130 responses to this question
Heritage Area: If you do not use the bus service, what are the reasons?

- Before or after school activities, 25, 28%
- Bus Behavior, 12, 13%
- Bus safety concerns, 3, 3%
- Ride too long, 24, 27%
- Personal preference, 8, 9%
- AM pickup time does not fit schedule, 5, 5%
- PM drop off time does not fit schedule, 5, 6%
- Bus arrival time inconsistent, 2, 2%
- Not eligible to ride, 6, 7%
- Other, 0, 0%

90 responses to this question, people may select more than one response.
Perceptions of Bus Arrival Times

- If the bus comes within a 1 to 5 minute window, 2 to 3 times a week....
  - 70% of respondents call this “On Time”
  - 30% of respondents call this “Late” or “Unpredictable”

- If the bus comes within a 6 to 10 minute window, 2 to 3 times a week....
  - 31% of respondents call this “On Time”
  - 69% of respondents call this “Late” or “Unpredictable”

- If the bus comes later than a 10 minute window, 2 to 3 times a week....
  - 23% of respondents call this “On Time”
  - 77% of respondents call this “Late” or “Unpredictable”

Note: Percentages are based on all responses
Perceptions of Bus Arrival Times

• If the bus comes within a 1 to 5 minute window, 4 to 5 times a week....
  – 88 % of respondents call this “On Time”
  – 12 % of respondents call this “Late” or “Unpredictable”

• If the bus comes within a 6 to 10 minute window, 4 to 5 times a week....
  – 38 % of respondents call this “On Time”
  – 62 % of respondents call this “Late” or “Unpredictable”

• If the bus comes later than a 10 minute window, 4 to 5 times a week....
  – 23 % of respondents call this “On Time”
  – 77 % of respondents call this “Late” or “Unpredictable”

Note: Percentages are based on all responses
Heritage Area: Do You Consider Your Child’s Bus Arrival to Be On Time?

107 responses to this question

- On Time, 92, 86%
- Late, 7, 7%
- Unpredictable, 8, 7%
Heritage Area: Was the letter you received before the start of the school year with bus information accurate?

107 responses to this question

- Agree, 54, 50%
- Strongly agree, 30, 28%
- Did not receive one, 2, 2%
- Strongly disagree, 5, 5%
- Agree, 54, 50%
- Did not receive one, 2, 2%
- Disagree, 6, 6%
- Strongly disagree, 5, 5%
- Neither agree nor disagree, 10, 9%
Heritage Area: My student's bus drivers are safe.

106 responses to this question

- Agree, 48, 45%
- Strongly agree, 29, 27%
- Neither agree nor disagree, 25, 24%
- Disagree, 2, 2%
- Strongly disagree, 2, 2%
Heritage Area: My student's bus drivers are courteous.

Agree, 56, 52%

Disagree, 3, 3%

Neither agree nor disagree, 21, 20%

Strongly agree, 24, 22%

Strongly disagree, 3, 3%

107 responses to this question
Heritage Area: I feel my child is safe on the bus.

107 responses to this question

- Agree, 64, 60%
- Disagree, 3, 3%
- Neither agree nor disagree, 18, 17%
- Strongly agree, 20, 18%
- Strongly disagree, 2, 2%
Heritage Area: The transportation staff enforces disciplinary rules appropriately

106 responses to this question

- Strongly agree, 12, 11%
- Agree, 42, 40%
- Neither agree nor disagree, 44, 41%
- Disagree, 5, 5%
- Strongly disagree, 3, 3%
Heritage Area: When I contact the transportation office, I receive accurate information.

- Agree, 34, 32%
- Disagree, 6, 6%
- Neither agree nor disagree, 44, 41%
- Strongly agree, 18, 17%
- Strongly disagree, 4, 4%

106 responses to this question
Heritage Area: Overall, I am satisfied with my student's school bus transportation.

106 responses to this question

- Agree, 66, 62%
- Disagree, 8, 8%
- Neither agree nor disagree, 12, 11%
- Strongly agree, 17, 16%
- Strongly disagree, 3, 3%