Transportation Survey Goals

East Allen University Respondents

• To determine patrons preferences related to start and end times of schools
• To assess our parents opinions in matters related to safety and customer service
• To gather area specific information
East Allen University Survey Statistics

• Direct emails with survey link were sent to the parents of EACS students
• School newsletters published survey instructions
• Media coverage to inform general public of survey
• Survey was open for 30 days
• 26 surveys returned indicating children currently attending a East Allen University school
East Allen University: Makeup of Respondents To Survey

26 responses to this question

- EACS Parent/Guardian of student(s) who attend an East Allen school, 25, 96%
- Other, 1, 4%
East Allen University: What is your preference for STARTING times for ELEMENTARY students (grades K-6)?

- Does not matter: 8, 34%
- 8:00 AM: 5, 21%
- 8:30 AM: 7, 29%
- 9:00 AM: 1, 4%
- Don’t know: 2, 8%
- N/A: 1, 4%

24 responses to this question
East Allen University: What is your preference for ENDING times for ELEMENTARY students (grades K-6)?

24 responses to this question

- Does not matter: 9, 38%
- 2:40:00 PM: 5, 21%
- 3:10:00 PM: 4, 17%
- 3:40:00 PM: 2, 8%
- 5:00:00 PM: 1, 4%
- Don't know: 2, 8%
- N/A: 1, 4%
East Allen University: What is your preference for STARTING times for SECONDARY students (grades 7-12)?

24 responses to this question

- 8:00:00 AM, 9 (38%)
- 8:30:00 AM, 5 (21%)
- 9:00:00 AM, 4 (17%)
- Does not matter, 3 (12%)
- Don't know, 1 (4%)
- Other, 1 (4%)
- 7:30:00 AM, 1 (4%)

[Pie chart showing the distribution of responses]
East Allen University: What is your preference for ENDING times for SECONDARY students (grades 7-12)?

24 responses to this question

- Does not matter: 6, 25%
- 3:10:00 PM: 5, 21%
- 3:40:00 PM: 7, 29%
- 4:40:00 PM: 1, 4%
- 5:00:00 PM: 1, 4%
- 2:10:00 PM: 1, 4%
- 2:40:00 PM: 2, 9%
East Allen University: Which statement best describes your belief? Elementary (K-6) versus Secondary (7-12) start and end times

24 responses to this question

- All grades start and end their school day at the same time, 7, 29%
- The secondary grades (7-12) start and end their school day before the elementary grades (K-6), 4, 17%
- All grades start and end their school day at the same time, 7, 29%
- The elementary grades (K-6) start after and end before secondary (7-12), 1, 4%
- Don't know, 4, 17%
- Does not matter, 5, 21%
- The secondary grades (7-12) start and end their school day before the elementary grades (K-6)
- Other, 1, 4%
East Allen University: Which statement best describes your belief? Primary (K-2 or K-3) versus Intermediate (3-5 or 4-6) start and end times

- Does not matter, 7, 31%
- Grades 3-5 or 4-6 (intermediate) start and end their school day before grades K-2 or K-3 (primary), 1, 4%
- Grades K-5 or K-6 (primary and intermediate) start and end their school day at the same time, 9, 39%
- Don't know, 5, 22%
- Other, 1, 4%

23 responses to this question
East Allen University: What grade levels are appropriate to ride on the same bus at the same time?

K-3, 8, 14%
K-5, 9, 16%
K-12, 6, 11%
4-6, 8, 14%
7-8, 5, 9%
7-12, 5, 9%
9-12, 9, 16%
Does Not Matter, 2, 4%
Don't Know, 1, 2%

56 responses to this question, people may select more than one response
East Allen University: If you have or have had children attending two different schools, which do you prefer?

- Does Not Matter, 2, 10%
- Other, 1, 5%
- Ride separate buses being picked up about the same time, 6, 32%
- Ride separate buses being picked up at different times, 6, 32%
- Ride the same bus at the same time, 4, 21%

19 responses to this question
East Allen University: Is it acceptable for my child to transfer buses to get to and from school?

18 responses to this question

- Agree, 7, 39%
- Disagree, 1, 6%
- Neither agree nor disagree, 2, 11%
- Strongly agree, 2, 11%
- Strongly disagree, 6, 33%
East Allen University: How do your children get TO school?

24 responses to this question

- **Bus rider**, 11, 46%
- **Bus rider and car rider**, 6, 25%
- **Driven by parent/adult/student**, 7, 29%
East Allen University: How do your children get FROM school?

24 responses to this question

- **Bus rider**: 10, 42%
- **Bus rider and car rider**: 9, 37%
- **Driven by parent/adult/student**: 5, 21%
East Allen University: If you do not use the bus service, what are the reasons?

20 responses to this question, people may select more than one response.
Perceptions of Bus Arrival Times

• If the bus comes within a 1 to 5 minute window, 2 to 3 times a week.....
  – 70 % of respondents call this “On Time”
  – 30 % of respondents call this “Late” or “Unpredictable”

• If the bus comes within a 6 to 10 minute window, 2 to 3 times a week.....
  – 31 % of respondents call this “On Time”
  – 69 % of respondents call this “Late” or “Unpredictable”

• If the bus comes later than a 10 minute window, 2 to 3 times a week.....
  – 23 % of respondents call this “On Time”
  – 77 % of respondents call this “Late” or “Unpredictable”

Note: Percentages are based on all responses
Perceptions of Bus Arrival Times

- If the bus comes within a 1 to 5 minute window, 4 to 5 times a week....
  - 88% of respondents call this “On Time”
  - 12% of respondents call this “Late” or “Unpredictable”

- If the bus comes within a 6 to 10 minute window, 4 to 5 times a week....
  - 38% of respondents call this “On Time”
  - 62% of respondents call this “Late” or “Unpredictable”

- If the bus comes later than a 10 minute window, 4 to 5 times a week....
  - 23% of respondents call this “On Time”
  - 77% of respondents call this “Late” or “Unpredictable”

Note: Percentages are based on all responses
East Allen University: Do You Consider Your Child’s Bus Arrival to Be On Time?

19 responses to this question

- On Time: 14, 74%
- Unpredictable: 5, 26%
East Allen University: Was the letter you received before the start of the school year with bus information accurate?

19 responses to this question

- Agree, 7, 37%
- Disagree, 4, 21%
- Neither agree nor disagree, 3, 16%
- Strongly agree, 3, 16%
- Strongly disagree, 1, 5%
- Did not receive one, 1, 5%
East Allen University: My student's bus drivers are safe.

19 responses to this question

- Agree, 11, 58%
- Disagree, 1, 5%
- Neither agree nor disagree, 5, 26%
- Strongly agree, 2, 11%
East Allen University: My student's bus drivers are courteous.

19 responses to this question

- Agree, 11, 58%
- Neither agree nor disagree, 5, 26%
- Strongly agree, 2, 11%
- Disagree, 1, 5%
East Allen University: I feel my child is safe on the bus.

19 responses to this question

- Agree, 11, 58%
- Disagree, 1, 5%
- Neither agree nor disagree, 3, 16%
- Strongly agree, 4, 21%
East Allen University: The transportation staff enforces disciplinary rules appropriately

19 responses to this question

- Strongly agree, 3, 16%
- Agree, 3, 16%
- Disagree, 4, 21%
- Neither agree nor disagree, 9, 47%
East Allen University: When I contact the transportation office, I receive accurate information.

19 responses to this question

- Agree, 4, 21%
- Strongly agree, 4, 21%
- Neither agree nor disagree, 9, 48%
- Disagree, 1, 5%
- Strongly disagree, 1, 5%
East Allen University: Overall, I am satisfied with my student's school bus transportation.

19 responses to this question

- Agree, 12, 63%
- Disagree, 3, 16%
- Strongly agree, 2, 10%
- Strongly disagree, 2, 11%