East Allen County Schools
Transportation Survey

Final Report
January 28, 2013
Transportation Survey Goals

- To determine patrons preferences related to start and end times of schools
- To assess our parents opinions in matters related to safety and customer service
Survey Statistics

• Direct emails with survey link were sent to the parents of EACS students
• School newsletters published survey instructions
• Media coverage to inform general public of survey
• Survey was open for 30 days
• 1265 surveys returned
Makeup of Respondents To Survey

- EACS Business Owner: 3, 0%
- EACS Employee: 334, 26%
- EACS Resident: 51, 4%
- EACS Parent/Guardian of student(s) who attend an East Allen school: 852, 67%
- EACS Employee and Parent: 18, 2%
- Other: 7, 1%

1265 responses to this question
Attendance Area of Respondents with School Age Children

- Alternative, 6, 1%
- Harding Area, 15, 2%
- Heritage Area, 129, 14%
- Leo Area, 354, 39%
- New Haven Area, 302, 33%
- Woodlan Area, 82, 9%

912 responses to this question
What is your preference for STARTING times for ELEMENTARY students (grades K-6)?

<table>
<thead>
<tr>
<th>Time</th>
<th>Number</th>
<th>Percentage</th>
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</thead>
<tbody>
<tr>
<td>8:00:00 AM</td>
<td>525</td>
<td>42%</td>
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<tr>
<td>8:30:00 AM</td>
<td>293</td>
<td>23%</td>
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<tr>
<td>7:30:00 AM</td>
<td>40</td>
<td>3%</td>
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<tr>
<td>7:45:00 AM</td>
<td>4</td>
<td>0%</td>
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<td>7:50:00 AM</td>
<td>2</td>
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<td>8:10:00 AM</td>
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<td>0%</td>
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<td>8:15:00 AM</td>
<td>2</td>
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<tr>
<td>9:00:00 AM</td>
<td>118</td>
<td>10%</td>
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<tr>
<td>Other</td>
<td>4</td>
<td>0%</td>
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<tr>
<td>Don't know</td>
<td>26</td>
<td>2%</td>
</tr>
<tr>
<td>Does not matter</td>
<td>245</td>
<td>20%</td>
</tr>
<tr>
<td>N/A</td>
<td>2</td>
<td>0%</td>
</tr>
</tbody>
</table>

1265 responses to this question
What is your preference for ENDING times for ELEMENTARY students (grades K-6)?

1265 responses to this question
What is your preference for STARTING times for SECONDARY students (grades 7-12)?

1264 responses to this question

- 8:00:00 AM, 547, 43%
- 7:30:00 AM, 222, 18%
- 7:45:00 AM, 21, 2%
- 7:50:00 AM, 2, 0%
- 9:00:00 AM, 111, 9%
- Does not matter, 150, 12%
- Other, 3, 0%
- Don't know, 37, 3%

- 8:30:00 AM, 170, 13%
- 8:15:00 AM, 1, 0%
What is your preference for ENDING times for SECONDARY students (grades 7-12)?

1262 responses to this question

- Does not matter: 192 (15%)
- Don't know: 37 (3%)
- Other: 2 (0%)
- 2:10:00 PM: 84 (7%)
- 2:30:00 PM: 1 (0%)
- 2:40:00 PM: 300 (24%)
- 2:55:00 PM: 8 (1%)
- 3:00:00 PM: 9 (1%)
- 3:10:00 PM: 444 (35%)
- 3:30:00 PM: 1 (0%)
- 3:40:00 PM: 180 (14%)
- 3:45:00 PM: 8 (1%)
- 4:00:00 PM: 1 (0%)
- 4:40:00 PM: 2 (0%)
- 5:00:00 PM: 1 (0%)
- (blank)
Which statement best describes your belief?
Elementary (K-6) versus Secondary (7-12) start and end times

- All grades start and end their school day at the same time, 340, 27%
- Elementary (K-6) start after and end before secondary (7-12), 216, 17%
- The secondary grades (7-12) start and end their school day before the elementary grades (K-6), 418, 34%
- The secondary grades (7-12) start earlier but end the same time as the primary grades (K-6), 1, 0%
- Does not matter, 124, 10%
- Don't know, 48, 4%
- Other, 16, 1%

1244 responses to this question
Which statement best describes your belief?
Primary (K-2 or K-3) versus Intermediate (3-5 or 4-6) start and end times

- Grades K-5 or K-6 (primary and intermediate) start and end their school day at the same time, 606, 49%
- Does not matter, 269, 22%
- Grades 3-5 or 4-6 (intermediate) start and end their school day before grades K-2 or K-3 (primary), 129, 10%
- Grades K-2 or K-3 (primary) start and end their school day before grades 3-5 or 4-6 (intermediate), 105, 9%
- Grades 3-5 or 4-6 (intermediate) start and end their school day before grades K-2 or K-3 (primary), 129, 10%
- K-3 should start after higher grades and end before higher grades, 5, 0%
- Don't know, 105, 9%
- Other, 14, 1%

1233 responses to this question
What grade levels are appropriate to ride on the same bus at the same time?

2877 responses to this question, people may select more than one response

- K-3, 451, 16%
- K-5, 564, 19%
- K-12, 171, 6%
- 4-6, 353, 12%
- 4-8, 174, 6%
- 7-8, 227, 8%
- 7-12, 393, 14%
- 9-12, 396, 14%
- 4-12, 35, 1%
- Does Not Matter, 76, 3%
- Don't Know, 37, 1%
If you have or have had children attending two different schools, which do you prefer?

- Ride the same bus at the same time, 501, 50%
- Ride separate buses being picked up about the same time, 334, 34%
- Ride separate buses being picked up at different times, 125, 13%
- Does Not Matter, 13, 1%
- Other, 21, 2%

994 responses to this question
Is it acceptable for my child to transfer buses to get to and from school?

- Agree, 161, 23%
- Disagree, 183, 26%
- Neither agree nor disagree, 128, 18%
- Strongly agree, 47, 7%
- Strongly disagree, 188, 26%

707 responses to this question
How do your children get TO school?

- Bus rider, 410, 47%
- Bus rider and car rider, 199, 23%
- Carpool, 17, 2%
- Walks or bikes, car rider, 29, 3%
- Driven by parent/adult/student, 214, 25%

869 responses to this question
How do your children get FROM school?

868 responses to this question

- **Activity bus**: 1, 0%
- **Bus rider**: 468, 54%
- **Bus rider and car rider**: 167, 19%
- **Bus rider, Walks or bikes**: 3, 1%
- **Carpool**: 20, 2%
- **Driven by parent/adult/student**: 209, 24%

- Total: 868 responses
If you do not use the bus service, what are the reasons?

656 responses to this question, people may select more than one response.

- Before or after school activities, 95, 15%
- Bus Behavior, 73, 11%
- Bus safety concerns, 38, 6%
- Ride too long, 143, 22%
- Personal preference, 88, 13%
- AM pickup time does not fit schedule, 84, 13%
- PM drop off time does not fit schedule, 46, 7%
- Bus arrival time inconsistent, 15, 2%
- Not eligible to ride, 67, 10%
- Other, 7, 1%
Perceptions of Bus Arrival Times

• If the bus comes within a 1 to 5 minute window, 2 to 3 times a week....
  – 70 % of respondents call this “On Time”
  – 30 % of respondents call this “Late” or “Unpredictable”

• If the bus comes within a 6 to 10 minute window, 2 to 3 times a week....
  – 31 % of respondents call this “On Time”
  – 69 % of respondents call this “Late” or “Unpredictable”

• If the bus comes later than a 10 minute window, 2 to 3 times a week....
  – 23 % of respondents call this “On Time”
  – 77 % of respondents call this “Late” or “Unpredictable”
Perceptions of Bus Arrival Times

• If the bus comes within a 1 to 5 minute window, 4 to 5 times a week....
  – 88% of respondents call this “On Time”
  – 12% of respondents call this “Late” or “Unpredictable”

• If the bus comes within a 6 to 10 minute window, 4 to 5 times a week....
  – 38% of respondents call this “On Time”
  – 62% of respondents call this “Late” or “Unpredictable”

• If the bus comes later than a 10 minute window, 4 to 5 times a week....
  – 23% of respondents call this “On Time”
  – 77% of respondents call this “Late” or “Unpredictable”
Do You Consider Your Child’s Bus Arrival to Be On Time?

708 responses to this question

- On Time, 609, 86%
- Late, 28, 4%
- Unpredictable, 71, 10%
- (blank)
Was the letter you received before the start of the school year with bus information accurate?

704 responses to this question

- Agree, 359, 51%
- Strongly agree, 153, 22%
- Disagree, 89, 13%
- Neither agree nor disagree, 55, 8%
- Strongly disagree, 31, 4%
- Did not receive one, 17, 2%
My student's bus drivers are safe.

709 responses to this question

- **Agree**: 364, 51%
- **Strongly agree**: 190, 27%
- **Neither agree nor disagree**: 123, 17%
- **Disagree**: 22, 3%
- **Strongly disagree**: 10, 2%
- **(blank)**: 0
My student's bus drivers are courteous.

711 responses to this question

- Agree, 345, 48%
- Strongly agree, 177, 25%
- Neither agree nor disagree, 146, 21%
- Disagree, 35, 5%
- Strongly disagree, 8, 1%
I feel my child is safe on the bus.

709 responses to this question

- Agree, 423, 60%
- Disagree, 29, 4%
- Neither agree nor disagree, 117, 16%
- Strongly agree, 128, 18%
- Strongly disagree, 12, 2%
The transportation staff enforces disciplinary rules appropriately

703 responses to this question

- **Agree**: 286 responses (41%)
- **Disagree**: 71 responses (10%)
- **Neither agree nor disagree**: 232 responses (33%)
- **Strongly agree**: 91 responses (13%)
- **Strongly disagree**: 23 responses (3%)

(Blank)
When I contact the transportation office, I receive accurate information.

695 responses to this question

- Agree, 245, 35%
- Disagree, 43, 6%
- Neither agree nor disagree, 293, 42%
- Strongly agree, 90, 13%
- Strongly disagree, 24, 4%

- Agree
- Disagree
- Neither agree nor disagree
- Strongly agree
- Strongly disagree
- (blank)
Overall, I am satisfied with my student's school bus transportation.